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| **Article ID:** | 2013 |
| **Article Name:** | There is a stain on my ceramic hob |
| **Topic Location:** | Cooking/Hob/Appearance |
| **Meta-data:** | Cost, Stains, aluminium |
| **Related Articles:** |  |
| **Related Questions:** |  |

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**Article Content:**

Some stains are usually caused by spills from boiling liquids which contain a high concentration of salt and calcium. Another cause could be a use of non-adequate kitchen-ware for cooking.

We recommend you to use our ceramic cleaning products which you can find on our web shop.

<http://shop.electrolux.com/>

If this doesn’t solve the problem you can get in touch with after sales to ask for a replacement glass. Please be aware that depending on your warranty conditions, you may be charged for the visit and the cost of the parts.

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